

**AICAB SPECIAL MEETING MINUTES**  
**August 18, 2016 @ Anderson Island Community Club**

**Members Present:**

Joe Howells, Carol Paschal, Rich Sullivan, Pat Owen, Buzz Thome, Bobbi Sullivan, and Elizabeth Emerick

**Call to Order and Verification of Quorum:**

The special meeting was called to order by Chair Joe at approximately 6:31pm and a quorum was declared. The pledge of Allegiance was observed.

**Adoption of Agenda:**

It was moved, seconded, and unanimously agreed to approve the agenda as written.

**Adoption of Prior Meeting Minutes:**

It was moved, seconded, and unanimously agreed to approve the minutes as written.

**Budget:**

The budget changes were presented by Rich Sullivan

**Announcements:**

There is a new webmaster for the AICAB web page and there is better access to be able to keep it updated and post important documents and updates.

Guests: Deb Wallace and Lauren Behm

**Fare Calculation Presentation, Carol Paschal**

- Worked with Lauren Behm for several months
- Used the WBTS calculation to breakdown the very complicated ferry budget
- The County has a new system that will help with accuracy
- The County finances are correct and there are a lot of controls in place to them accountable
- The calculations do not support a fare revenue increase for 2017
- Lauren also did calculations but slightly different including the road fund subsidy as part of the revenue which gave different results, however it still did not support a fare increase for 2017
- The fare calculation will be done annually
- Lauren also noted that there will be a senior motorcycle fare included in 2017 that will be modeled after the state.
- There will also be a charter option for the 2<sup>nd</sup> vessel added in 2017.
- The kid fare will remain the same in 2017

There was much discussion with the crowd on clarification on the numbers used and what they represent. It was also brought up that we have been discussing the decrease in the kids fare for years and that should be addressed now. Other fare diversity recommendations from the WBTS should also be considered now, such as the monthly pass. Deb mentioned there is a capacity

issue in getting all of these items up and running on the new system and that these options will be discussed at the September ferry meeting.

### **Ridership Presentation, Lauren Behm**

- Ridership is down in 2016
- ~500 riders per month on the 4:45, that includes walk-ons and drive-ons
- Much more data is provided by the new system that will help to see how the ferry is being used and can help in future decisions
- Noted that there have been some issues with people printing receipts from ticket purchases on the Anderson Island Assistant App instead of the ticket itself. Asked that we help to get the word out. The tickets have the funny square code, if what you have does not have that it is not a scan able ticket and cannot be used to board the ferry.

There was discussion on the new system and whether or not it was paid for upfront or yearly. It is a yearly contract through HMS. American Eagle has the ticketing system contract and it is transferable to other operators another operator were to win the bid when it goes out next. There was questions about why Ketron is not separated out from Anderson Island so we can see the contribution and cost of those runs. There was mention that a point of destination should be added to the system so that Ketron Data can be tracked separately.

### **Comments:**

Deb – We are still seeing delays and have heard the community on the need for the return of the 7:40pm run. Now that the new ticketing system is in place they will look at addressing the delays and adjusting the schedule to account for the runs that need extra time.

Ben – Would like to see actual delay issues data. Would also like a definitive answer from HMS on the management issues. The high turnover is not from people moving up to the state level as they are not on the boat long enough to obtain that status.

John – HMS is responsible for the replacement of the dolphins as the damaged is caused by the inexperienced crew training on the boat. Also mentioned that it has been heard the HMS tells the new trainees that Islanders are the enemy.

Carol – There should be a subsidy due to the lack of operating costs being covered by Ketron residents.

### **Adjournment:**

Meeting adjourned at 7:57pm