

To: AICAB Ferry Committee
From: Pierce County Ferry
Re: Response to questions asked by AICAB for Aug. 12 meeting

1. Status of replacing the Airport and Ferry Administrator.
Randy Rogers is no longer with the County and the Airport and Ferry Administrator position was posted on 7/9/2021 and is open until filled. The Department hopes to fill the vacancy by early fall. (The Airport and Ferry Division Office Assistant, Cindy Willis retired in July and the new Office Assistant is Kim Schwannecke.)
2. Status of resolving staffing issues negatively affecting two ferry service.
 - The staffing shortages continue to be a problem locally and regionally (see news report [Why your ferry might be late — or canceled — this summer | The Seattle Times](#)) causing cancelation of the two-boat summer runs. While Pierce County works to get additional resources from HMS, the Airport and Ferry Division will continue to communicate early and often so folks can adjust their schedules.
 - The Department Director has met with and continues to communicate with HMS corporate leadership to ensure they know how dire the situation is here locally.
 - The Department, Executive Office, and Prosecuting Attorney are working on the new contract with HMS.
3. Island parking lot and Loading lane project update including status of cameras for island parking lot and upper lanes on both island and Steilacoom.
 - WSDOT did not concur with the award and the County was required to reject the bids. The County appealed the decision and WSDOT maintained their decision. The Anderson Island Parking Lot Resurfacing project will be re-advertised for bid in spring 2022 to ensure all granting agency requirements are met and the project can be completed within the recommended paving schedule.
 - Cameras: The County understands that there is a desire to have a camera installed that covers the top of the Anderson Island loading lanes for two purposes:
 1. Customers can see what the lane capacity looks like before attempting to make a specific departure.
 2. Customers who cut in lanes (continue to fill lanes after full but emptying when the ferry loads) can be reprimanded based on camera footage.

The camera issue will be addressed once the Airport and Ferry Administrator position is filled. This will allow the Airport and Ferry Administrator to prioritize this and other funding needs.

4. Status of providing consistent, timely, and accurate/actionable monthly statistical reports.

We will create a formalized policy with the new Airport and Ferry Administrator articulating what information is posted and when to ensure consistency. Currently, information can be found at piercountywa.gov/ferry as it is available.

5. Status of written, advertised and administered policies re: Payment exempt, Low tide closures, priority boarding

Any instructions given by the ferry crew during the trip and during loading and disembarking must be observed. (CFR 49 Chapter 176.89(9)). Ferry crew members are obligated to report violations of any of the regulations by recording and reporting vehicle licenses to the appropriate authorities. Violations may cause passage to be refused in the future. The following Pierce County Ferry Polices, Code of Conduct and Vehicle size guides can be found [online](#):

1. [Flammable Liquids](#)
2. [Medical Priority Boarding](#)
3. [Oversized and Overweight Loads](#)
4. [Reckless Driving](#)